

Accessibility



Providing Scalable Specialist Accessibility Services to a Leading Accessibility Company

Background

A renowned document accessibility client, focused on helping people with reading disabilities, and a leading solutions provider for municipalities, ministries, and Danish companies, approached Amnet for a large project involving 146 complex documents, with 6,416 pages, requiring extensive manual effort and delivery within a month, following project-specific instructions.

Challenges

The customer faced a significant challenge in executing such a large project with their limited resources within the given time frame. The project's execution required additional resources, and identifying and training the resources based on project requirements in a very short time was very critical and challenged the customer's delivery dates.

Amnet's Approach

Amnet implemented a detailed accessibility service workflow and a quality plan to meet the strict turnaround time. We remediated the files through three-tier internal audits and delivered validation reports. With an aggressive delivery timeline in focus, Amnet scaled the team in two weeks' time along with training and certification to work on the project. Amnet's solution also included automated logical reading order verification.

Impact

Amnet saved around 77 percent of the customer's labor cost on the project. We also reduced their internal quality auditing time by 10 percent compared with that of their initial deliverables. The client appreciated Amnet's work, leading to them awarding us another substantial project and making us their preferred partner.

Outcome

Amnet's efficient and timely solution resulted in valuable savings in resources and costs for the client and ensured timely delivery of the project. Amnet's approach was unique, and we have replicated/standardized this solution for other clients.

About Amnet

With 25 years of experience, Amnet offers end-to-end traditional and digital publishing solutions including peer-review management, editorial, project management, production, accessibility, and technology for university presses and other publishers in all sectors and around the globe.

Get in touch

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